



Your Friendly IG Quarterly

Inspector General Overview

Col Joyce R. Storm

Complaints?



Welcome to the first edition of your HQ USAFA/IG Newsletter! We are comprised of 2 sections: 1) Inspections (IGI); and 2) Complaints and Resolutions (IGQ). 10 ABW also has an IGI section that handles all base exercises and helps execute some of our installation's inspections.

On behalf of the Superintendent, the IG assesses and reports all facets of USAFA's mission capabilities regarding readiness, economy, efficiency/effectiveness, and discipline as they pertain to Developing Leaders of Character. We do this by acting as honest brokers on fact-finding missions through specific inspections and investigations.

Complaints and Resolutions

The Complaint and Resolution process is derived from the AFI 90-301 and can be summarized by using the acronym TARDI:

Transfer complaint to appropriate IG Office

Assist complainant with information

Refer to organization or agency outside IG (e.g., Chain of Command)

Dismissed if not violation, or surpasses time limits

Investigation many complainants believe a complaint will result in an IG investigation. Only 2% of complaints follow this resolution path. The two allegations that IG investigates are reprisal and restriction. Reprisal means an individual receives negative action towards them for seeking an IG complaint. Restriction means an individual is not allowed to file an IG complaint. IG investigations are administrative in nature and these five resolution paths allow for timely resolution of complaints and ensures the complainant's issues/concerns are appropriately addressed.

What is an IGI?

While many people understand what an IG does, do you know what an IGI's mission is? Inspector Generals are charged with conducting independent assessments & reporting on the overall readiness, economy, efficiency & discipline of the Air Force through specified inquiries, investigations, & inspections.

An IGI's role is to meet the above requirements by managing or overseeing their Wing's/HQ's Inspection and Exercise programs. You may see us in your units inspecting a program or you may see us executing a base wide exercise that tests our emergency response. To conduct inspections, we utilize law and regulatory requirements to guide us; but most importantly we inject our Commander's Strategic Priorities/Goals into all actions taken by our offices.

Quite simply, your IGI is an extension of our Commander's Eyes, Ears and Conscience; we meet mission requirements by being consistently active throughout the Installation/Command we serve. No matter when you see us, please remember we are part of the USAFA team, and we want to help all our teammates be successful. If you are hitting roadblocks to mission accomplishment, then give us a call because we are here to help!



IG Supt's Corner

Did you know? Nuggets for Thought:

- The Air Force Inspection System AFI 90-201 has been replaced by the DAFI 90-302, The Inspection System of the Department of the Air Force as of 15 March 2023.
- Communication with an IG representative is Protected Communication. No one can ask you to repeat what you spoke to an IG about.
- MICT users must log into their account every 30 days or their account will be LOCKED and require a user administrator to reestablish MICT access.
- If your organization receives a deficiency in the Inspector General Evaluation Management System (IGEMS), your organization's Corrective Action Plan is due within 45 days to the IG.
- There are four Major Graded Areas used when grading unit performance:
 - Managing Resources
 - Improving the Unit
 - Leading People
 - Executing the Mission

General Inquiries?

